

**WORKSHOPS ON THE CONFERENCE THEME/ATELIERS SUR LE  
THEME DE LA CONFERENCE**

**WORKSHOP I: PUBLIC LAW AND STATE MODERNISATION/LE DROIT PUBLIC  
ET LA MODERNISATION DE L'ETAT**

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**BUGARIC Bojan**, University of Ljubjana, SLOVENIA

*"Openness and Transparency in Public Administration ; Challenges for Public Law"*

**DE LEEMANS Kristof**, University of Antwerp, BELGIUM

*"Regulatory Management and Administrative Simplification"*

**van der DOELEN Frans**, Centrale Directie Financieel Economische Zaken, Ministry of Justice,  
NETHERLANDS

*"Political Accountability after the judicial emancipation: the dutch case"*

**FOSESTØL Knut**, Work Research Institute, NORWAY

*"A New Decision Model for Public Administration? Decision models in post war public administration in Norway"*

**HOME Robert, McCANNA Michelle**, Anglia Polytechnic University, UNITED KINGDOM

*"The modernisation of State-garanteed property rights and land use controls in free market economics: The case of the United Kingdom"*

**SCHRAM Frankie**, Public Management Institut, Catholic University of Leuven, BELGIUM

*"La réforme Copernic dans l'autorité fédérale: le droit comme obstacle au fonctionnement d'une administration tournée vers le management"*

**TAN Turgut**, University of Bilkent, TURKEY

*"Droit administratif, Modernisation de l'Etat et Globalisation"*

**VENY Ludo, CASTELAIN S., ORNELIS F., VERBEECK, Bengt**, University of Ghent,  
BELGIUM

*"Some Recent Change Processes in the Flemish Political and Administrative Landscape"*

## WORKSHOP II: INNOVATION IN PUBLIC ORGANISATIONS/INNOVATION DANS LES ORGANISATIONS PUBLIQUES

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**ANDRADE J. Fernanda**, Escola Superior Ciências Empresariais, PORTUGAL  
*“Complaints Handling and Quality”*

**AFONSO Antoni6, FERNANDES Sonia**, Technical University of Lisbon, PORTUGAL  
*“Efficiency of Local Government Spending: Evidence for the Lisbon Region”*

**BAPTISTA DIAS Jos6 Pereira**, Institut Sup6rieur Miguel Torga, PORTUGAL  
*« La Crise de l'Etat et la R6forme de l'Administration de la Justice »*

**CAM6ES Pedro, TAVARES Ant6nio**, Universidade do Minho, PORTUGAL  
*“New Forms of Local Governance: A Theoretical and Empirical Analysis of the Case of Portuguese Municipal Corporations”*

**COELHO Jorge**, PORTUGAL  
*“Planning and costing activities in Policia de Seguran7a P6blica”*

**CORDEIRO Rui**, PORTUGAL  
*“The role played by the citizen in the context of the renovation of Public Administration”*

**DE CARVALHO Elisabete (REIS)**, PORTUGAL  
*“Quality Assessment: better results guaranteed?”*

**DUARTE SANTOS Ant6nio**, Universidade Aut6noma de Lisboa, PORTUGAL  
*“Public Administration and the Government’s Role in Housing Policy in Portugal: Should we talk about innovation?”*

**GRAN Thorvald**, IAO University of Bergen, NORWAY,  
*“Innovation - between rationality, power and trust”\*\**

**HARFOUCHE Ana, PEREIRA Jos6, RIBEIRO Jos6**,  
*“Is there a need to moderate the relation between the local Public Administration and the Citizen?”*

**ISOLA-MIETTINEN Hannele**, University of Tampere, FINLAND.  
*“The Innovative Action in Public Sector Organisations - Reason and Preconditions?”*

**JORGE Manuela**, INETI, PORTUGAL  
*“Innovation in Portuguese Ministry of Economy: trends and perspectives”*

**MACEDO Isabel Maria**, Universidade do Minho, PORTUGAL  
*“The implications of Government funding on non-profit organisational behaviour : a resource ‘dependance’ perspective”*

**MADUREIRA C6sar**, INA, PORTUGAL  
*“Le d6veloppement des comp6tences dans le domaine comportemental en tant que facteur d'innovation dans l'Administration publique”*

**MENDONCA Cristina**, Universidade Aberta, CENECE, PORTUGAL.  
*“The New Public Organisation : Learning and Innovating Continuously” . \*\**

**METCALFE Les**, University of Bocconi, ITALY  
*“Institutional Innovation in European Governance”*

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**SCHWABSKY Nitza, VIGODA Eran, SHOHAM Aviv, RUVIO Ayalla**, University of Haifa,  
ISRAEL  
*“Organizational Innovativeness in the public sector”*

**SCHWABSKY Nitza, VIGODA Eran, SHOHAM Aviv, RUVIO Ayalla**, University of Haifa,  
ISRAEL  
*“Innovation as Problem Solving: A Theoretical Discussion”*

**SILVA Barbara**  
*« Portuguese Justice Modernisation »*

**SILVESTRE Hugo**  
*“Public Service and the use of contracting-out as a mechanism of innovation in public organisations”*

**WOOLDRIDGE Ewart**, Civil Service College, UNITED KINGDOM  
*“Innovation in Public Organisations”*

## EGPA STUDY GROUPS/GROUPES D'ETUDE

### 1. INFORMATIZATION IN PUBLIC ADMINISTRATION/L'INFORMATISATION DANS L'ADMINISTRATION PUBLIQUE

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**ALCAUD David**, CURAPP-CNRS, **LAKEL Amar**, CRIS, FRANCE

*"Gouvernement électronique et réforme de l'Etat en France : Etude d'un processus de réforme négocié"*.

**BANNISTER Frank**, Trinity College, IRELAND

*"The Panoptic State: Privacy and the Balance of Risk"*

**BARDZKI Barbara**, **REID Vivien**, Glasgow Caledonian University, UNITED KINGDOM

*"Knowledge Sharing in Information Age Governance: Trusting the Technology or Loosing Control?"*.

**BEKKERS Victor**, **THAENS Marcel**, Erasmus University Rotterdam, Ordina Public Management, THE NETHERLANDS

*"Interconnected Networks and the Governance of Risk"*

**BRANDSEN Taco**, **BOOGERS Marcel**, **TOPS Pieter**, Tilburg University, THE NETHERLANDS

*"Soft governance, hard consequences: the dilemma of unofficial guidelines in disaster management"*

**JANSSENS Davy**, University of Antwerp, **ROTTHIER Sabine**, Hogeschool Gent, BELGIUM

*"How are they doing it elsewhere? Trends and consolidations in eGovernment implementation"*

**KING Ian**, APU Law School, UNITED KINGDOM

*"Data Sharing in Public Administration: The balance between efficiency and Labour Government"*

**LÖFGREN Karl**, Malmö University, SWEDEN

*"The collective Amnesia of a Policy - Crossroads in Swedish ICT policy"*

**MANIATIS Antoine**, Université d'Athènes, GRECE

*"La modernisation informatique du pouvoir"*.

**MEIJER Albert**, **BOVENS Mark**, Utrecht University, THE NETHERLANDS

*"Accountability of E-government of Electronic Public Services"*.

**PAWLOWSKA Agnieszka**, Marie Curie-Sklodowska University, POLAND

*"Execution of ICT projects as an example of strategic decision-making"*

**POUPAERT Nathalie**, Facultés Universitaires Notre-Dame de la Paix, BELGIUM.

*"Information dissemination via governmental websites: a risk-based analysis from the legal point of view"*.

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**SMITH Colin, WEBSTER William**, University of Stirling, UNITED KINGDOM

*“What's on the Box? Electronic Public Services and the Future of Television”*. \*\*

**SVENSSON Jörgen**, University of Twente, THE NETHERLANDS.

*“Peer Ignores Peer: informal social control on the internet”*.

*“Defying the moral crusaders: social control in peer to peer networks”*

**WAGENAAR Pieter, SOEPARMAN Stephan**, Vrije Universiteit Amsterdam, THE NETHERLANDS.

*“The Permanence of Paradigms. The integration of the Dutch police's information domains and its (non)effects”*.

**WAGENAAR Pieter, SOEPARMAN Stephan**, Vrije Universiteit Amsterdam, THE NETHERLANDS.

*“Coping with the CPR-dilemma”*

## 2. PRODUCTIVITY AND QUALITY IN THE PUBLIC SECTOR/PRODUCTIVITE ET QUALITE DANS LE SECTEUR PUBLIC

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**BERG Anne Marie**, The Work Research Institute, NORWAY

*"Creating trust? A critical perspective on intra- and interorganizational reforms"*

**BREEMAN Gerard**, Leiden University, THE NETHERLANDS.

*"Explaining Failures of Regaining Public Trust. The case of agricultural policy-formation in the Netherlands"*

**BUGDAHNSonja**, German University of Administrative Sciences, GERMANY.

*"Can new regulators create new trust? The case of the Irish Environmental Protection Agency"*.

**CHRISTENSEN Tom**, University of Oslo, **LAEGREID Per**, University of Bergen, NORWAY.

*"Trust in government - the significance of modernism, political cynicism and integration"*.

**DUBNICK Melvin**, Rutgers University, UNITED STATES.

*"Accountability and the Promise of Performance: Trust, Expectations and the Difficulty of Reform"*.

**GELDERS Dave**, **VAN DE WALLE Steven**, KUL, Katholieke Universiteit Leuven, BELGIUM

*"Marketing government reforms"*

**GRAN Thorvald**, University of Bergen, NORWAY.

*"Land politics and trust in government-in Western South Africa"*.

**HARISALO Risto**, **STENVALL Jari**, **HAATAINEN Jaana**, University of Tampere, University of Lapland, FINLAND.

*"Employees' Trust in Privatization: Mass Transportation on the Way from Regulation to Competition in Capital Region"*

**HEINTZMAN Ralph**, **MARSON Brian**, Treasury Board Secretariat, Canadian Centre for Management Development, CANADA.

*"The Search for a Service-Value Chain within the Canadian Public Sector"*.

**HERTING Stephen**, Novonics Corporation, **HAMON Troy**, US National Park Service, UNITED STATES

*"Dynamics of trust among entities in a mechanistic simulation model: with research implications for public organisations"*

**HINNA Luciano**, **MONTEDURO Fabio**, 'Tor Vergata' University, Rome, ITALY.

*"Trust in Local Authorities : the role of social reporting to citizens"*

**HOLKERI Katju**, **NURMI Johanna**, Ministry of Finance, FINLAND.

*"Trying to reaffirm trust by public management reform work in Finland 1995-2003"*.

**HUMPHREYS Peter**, Institute of Public Administration, IRELAND.

*"Quality, Satisfaction and Trust from the Perspective of Irish Public Service Modernisation"*.

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**KUTLU Önder**, Selçuk Üniversitesi, TURKEY.  
*"Consolidating the Trust in the Turkish Government"*

**TEMMES Markku**, University of Helsinki, FINLAND.  
*"The failures of the administrative reforms"*.

**TORRES Lourdes, PINA Vicente**, University of Zaragoza, SPAIN.  
*"Service Charters: reshaping the Government-citizen relationship. The case of Spain"*.

**TUCKER Andrew**, Georgetown University, UNITED STATES.  
*"The Role of Mistrust in Modernised Administrations"*.

**VAN DE WALLE Steven, KAMPEM Jarl, BOUCKAERT Geert**, Catholic University Leuven,  
BELGIUM  
*"Deep impact for high impact agencies? Assessing the role of bureaucratic encounters in evaluations of government"*

**VAN DEN BERG, Frits**, Adviseurs voor Organisatiewerk, THE NETHERLANDS.  
*"From good to excellent, reflections on a longitudinal study of a Dutch Province"*

**VERLET Dries, HULSMANS An, REYNAERT Herwig, DEVOS Carl**, University of Ghent,  
BELGIUM.  
*"Determinants of satisfaction with local policy in Flanders; Case-study: Ghent"*

**VIGODA Eran, YUVAL Fany**, University of Haifa, ISRAEL.  
*"Managerial quality, administrative performance, and trust in governance revisited: A follow-up study of causality"*.

**WIBERG Matti**, University of Turku, FINLAND  
*"Legislative Output in Finland 1945-2002"*

**ZOURIDIS Stravos**, Tilburg University, THE NETHERLANDS  
*"Satisfied customers and distrusting citizens in the Netherlands"*

### 3. PERSONNEL POLICIES/LES POLITIQUES DE PERSONNEL

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**DUMITRESCU Luigi, BICHICEAN Gheorghe**, University of Sibiu, ROMANIA.

*“Le Rôle Du Capital Intellectuel dans la Reforme de l'administration Publique en Roumanie”.\*\**

**DVORAKOVA Zuzana**, Prague University of Economics, CZECH REPUBLIC.

*“Public Finance Reform and Staff Participation and Involvement in Czech Public Administration and Services”*

**EMERY Yves, GIAUQUE David**, IDHEAP, la Haute Ecole Spécialisée du Valais, SWITZERLAND.

*“L'action syndicale au sein d'organisations publiques en mutation : entre sur-participation et sur-détermination”.*

**FARNHAM David, HORTON Sylvia**, University of Portsmouth, UNITED KINGDOM

*“The Search for Industrial Democracy in the British Public Sector” \*\**

**HAMMERSCHMID Gerhardt, MEYER Renate**, Wirtschaftsuniversität, AUSTRIA

*“Current initiatives and central actors in the Austrian administrative reform process”.*

**HARRIS Lynette**, Nottingham Trent University, UNITED KINGDOM.

*“UK public sector reform and gaining commitment to the 'performance agenda' - HRM challenges and dilemmas”*

**LEISINK Peter**, Utrecht University, THE NETHERLANDS.

*“Reform of public bus transport and staff participation and involvement”.*

**NYHOLM INGA**, University of Tampere, FINLAND

*“Municipal middle managers in local government change processes – the implementation of inter-municipal cooperation process from the perspective of municipal staff”.*

**PARYS Myriam, THIJS Nick**, KULeuven, BELGIUM.

*“Business Process Reengineering; or how to enable bottom-up participation in a top down reform programme”\*\**

**PUTSEYS Line, STEEN Trui, PELGRIMS Christophe**, KULeuven, BELGIUM.

*“Administrative reform and the role of participation in the Flemish Community”.*

**SHAW Richard**, Massey University, NEW ZEALAND

*“Making a difference: Public service staff and administrative reform in New Zealand”.*

**STEIJN Bram**, Erasmus University Rotterdam, THE NETHERLANDS.

*“Administrative reform, staff participation and involvement in the Netherlands”.*

**WHITE Geoff, DENNISON Paul**, University of Greenwich, UNITED KINGDOM.

*“Developments in Participation and Involvement in Public Services in Britain - further empirical observations”.\*\**

**WILLEMS Ingrid, HENDRICKX Erik, JANVIER Ria, DE PRINS Peggy**, University of Antwerp, BELGIUM

*“Psychological contracts in the Belgian Federal Civil Service”.*

#### 4. PUBLIC FINANCE AND MANAGEMENT/GESTION ET FINANCES PUBLIQUES

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**AFONSO António, FERNANDES Sónia**, Technical University of Lisbon, PORTUGAL.

*“Efficiency of Local Government Spending: Evidence for the Lisbon Region”.*

**ALTINTAS Hakan, MARIN Mehmet Cehver**, KSU, Faculty of Economics and Administrative Sciences, TURKEY.

*“Municipal fiscal stress and policy solutions for sustainable local governments in Turkey”.*

**BAJO Anton, JAKIR-BAJO Ivana**, Institute of Public Finance, CROATIA.

*“The financing of higher education and science in Croatia”.*

**BESTEBREUR Ton, KLAASSEN Henk**, Erasmus University Rotterdam, THE NETHERLANDS.

*“New public budgeting in the Netherlands. Local and national efforts: a critical appraisal”.*

**BRANCO José Francisco, DE ARAÚJO Joaquim Filipe**, University of Porto, PORTUGAL.

*“Bureaucracy and the management-for-results : implementing MBO in a traditional bureaucracy”.*

**COLLARD Raymond**, Institut Royal de la Défense, BELGIUM.

*“Le budget comme instrument de gestion du pouvoir politique fédéral belge – la théorie vs. la réalité”.*

**FARNETI Federica**, University of Bologna, ITALY.

*“Public financial management technologies in Italian local governments: a review of theories and practices developed during last decade”*

**KUHRY Bob**, Social and Cultural Planning Office, THE NETHERLANDS.

*“The use of performance data in the allocation of public funds”*

**STERCK Miekatrien, SCHEERS Bram**, KULeuven, BELGIUM.

*“The use of output and outcome information in public budgeting: trends and challenges”*

**VAGNONI Emidia**, University of Ferrara, ITALY.

*“Healthcare organizations in Italy: the impact of public management reform on the local health authority model”*

**VARGAS-HERNÁNDEZ José**, Universidad de Guadalajara, MEXICO.

*“The Dilemma of Governance in Latin America”*

**VICTOR Leo, VAN DE VIJVER Chris**, Ministry of the Flemish Community, BELGIUM.

*“Control mechanisms in the Flemish government”\*\**

**WYNNE Andy**, Association of Chartered Certified Accountants, UNITED KINGDOM.

*“Do private sector financial statements provide a suitable model for public sector accounts”*

## 5. CONTRACTUALISATION IN THE PUBLIC SECTOR/CONTRACTUALISATION DANS LE SECTEUR PUBLIC

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**ASENSIO MENCHERO Maria**, INA, PORTUGAL.

*“New Public Management. Contract Governance in Europe: Cases of fragmentation, competition and cooperation”*

**BALL Rob**, Stirling University, UNITED KINGDOM.

*“The UK’s Private Finance Initiative and Contractual Issues”*

**CORNER David**, National Audit Office, UNITED KINGDOM.

*“Towards a taxonomy of regulation”\*\**

**DREWRY Gavin**, University of London, Royal Holloway, UNITED KINGDOM.

*“Audit and Judicial Review: the Dame Shirley Porter Case in the UK Appeal Courts”\*\**

**GIDDINGS Philip**, University of Reading, UNITED KINGDOM.

*“Regulators, Contracts and the Ombudsman”*

**GREVE Carsten**, University of Copenhagen, DENMARK.

*“When Public-Private Partnerships Fail: The Extreme Case of the NPM-Inspired Local Government of Farum in Denmark”*

**HONDEGHEM Annie, PUTSEYS Line**, KULeuven, BELGIUM.

*“The contractualisation of top civil servants: an international comparative research”*

**KUJANPÄÄ Olavi**, University of Tampere, FINLAND.

*“The Balanced Scorecard in the Organisations”*

**REKILÄ Eila**, University of Vaasa, FINLAND.

*“Do the Result Contracts Work as a State Management Instrument; A Case Study Concerning Result Based Management of Finnish Universities”*

**SIHVONEN Maarit**, University of Tampere, FINLAND.

*“Contract management as a part of New Public Management”*

**VACCARI Cesare**, University of Pavia, ITALY.

*“The Municipality’s strategic control over companies delivering public service: an Italian experience”*

**VERHOEST Koen**, KULeuven, BELGIUM.

*“The impact of contractualisation on accountability in government-agency relations: the case of Belgium (Flanders)”\*\**

## 6. MANAGEMENT AND DELIVERY OF JUSTICE/GERER ET RENDRE LA JUSTICE

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**CARNEVALI Davide**, Research Institute on Judicial Systems, National Research Council, ITALY  
*“Development of e-Justice and Risk Management” Showing cases of different approaches to strategies for risk management in the implementation of judicial electronic data interchange applications (JEDI)”*

**GORNAS Jürgen**, University of the Federal Armed Forces Hamburg, GERMANY  
*“Toward an Efficient and Effective Budgeting Process in Courts and Public Prosecutors’ Office, especially by the Application of Activity-Based Costing and Acting-Based Budgeting”*

**HOL AM**, Universiteit Utrecht **LOTH MA**, Erasmus Universiteit Rotterdam, THE NETHERLANDS  
*“Specialisation in the Judiciary“*

**IORGOVAN Antonie**, Institut des Sciences Administratives “Paul Negulescu”, ROUMANIE  
*“Solutions constitutionnelles pour la consolidation de l’indépendance de la Justice en Roumanie”*

**LIENHARD Andreas**, Center of Competence for Public Management, University of Bern, SWITZERLAND  
*“NPM in the Courts and Constitutional Law. An Overview from a Swiss Perspective”*

**LILOVA Mariana, BOIKO Naidenov, ZAHARIEV Nedko**, BULGARIA  
*“The formal organisation of the Courts and the Prosecutor’s Office in Bulgaria according to statutory regulation”*

**MENDES Silvia**, University of Minho, PORTUGAL  
*“Adjustment in the Management of the Criminal Justice System in Portugal and Western Europe”*

**SILVA Barbara**, Ministry of Justice, PORTUGAL  
*“Portuguese Justice Modernisation”*

**VELICOGNA Marco**, Research Institute on Judicial Systems, National Research Council, ITALY  
*“Innovation in the Italian Justice System: A Case Study. The introduction of the computerized civil case management system in an office of the Justice of the Peace”*

**VAN DER DOELEN F.C.J.**, Ministry of Justice, THE NETHERLANDS  
*“Political Responsibility after the Judicial Emancipation :The Dutch Case”*

**VASIU Ioana**, P. Negulescu Romanian Institute for Administrative Sciences, Babes-Bolyai” University, **VASIU Lucian**, Deakin University, ROMANIA  
*“Managing the Integration of Justice Information systems in Romania”*

**VIORESCU Razvan**, University “Stefan cel Mare”, ROMANIA  
*“Judicial Reform in Rumania”*

## 7. LOCAL GOVERNANCE/GOUVERNANCE LOCALE

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**AIRAKSINEN Jenni, HAVERI Arto**, University of Tampere, FINLAND

*"Networks and Hierarchies in Inter-municipal Co-operation. Are Networks Really Light and Flexible and Hierarchies Sticky and Rigid?"*

**CARLENS Ivo**, University of Ghent, BELGIUM

*"Local Administration' Management reform in Portugal and Flanders compared"*

**CHONDROLEOU Georgia, ELCOCK Howard**, University of Northumbria, **LIDDLE Joyce**, Durham Business School, UNITED KINGDOM, **OIKONOMOPOULOS Ioannis**, Municipality of Megara, GREECE.

*"Reorganisation: Panacea or Delusion? Local Government in England and Greece"*

**COEN Liam, MILLAR Michelle**, National University of Ireland, IRELAND

*"Local Government Reform in the Republic of Ireland: Reinforced Control?"\*\**

**CRACIUNEL Ion**, UNDP/National Center for Sustainable Development, ROMANIA.

*"The Development of Agenda 21 in Urban Areas in Romania" \*\**

**DAVIS Paul, Mc LEAN Alison**, Aston Business School, UNITED KINGDOM

*The Geography of Sub-Regional Policy Making in the UK: An Exploratory Value Chain Analysis"*

**ECKARDT Frank**, University of Weimar, **LUTZKY Nicolai**, Metropolitana Frankfurt, GERMANY.

*"Enhancing Regional Cooperation in Frankfurt : The Metropolitan Initiative as a Partnership between Business and the Public Sector" \*\**

**FINGER Matthias, PECOUD Gaëlle**, IDHEAP, SWITZERLAND

*"The impacts of ICT on urban governance in the City of Issy-les-Moulineaux and Tampere" \*\**

**HAKAN Altintas, MARIN Mehmet C.**, Kahrmanmaras Sutcu Imam University, TURKEY

*"The Contribution of the Regional Development Agency (SAPRDA) to Rural Governance in Southeastern Anatolia"*

**HUBRECHT Hubert, CAPES David**, CERVL, IEP de Bordeaux. University

Montesquieu Bordeaux IV, FRANCE

*"The Activation Potential of Local Development Councils in France - Experiences with a Pilot in the Region of Aquitaine"*

**KOUROTCHKINE Alexandre**, St. Petersburg State University, **KURACHENKOVA Irina A.**, Head of the Information Centre of Pushkin City, RUSSIA.

*"Elements of Good Governance in St Petersburg"*

**LAAMANEN Elina, HAVERI Arto**, University of Tampere, FINLAND

*"Size, Efficiency and Democracy – How Local Government Boundaries Affect Performance"*

**LÖFFLER Elke**, Bristol Business School, UNITED KINGDOM, **SCHMAUS Bruno**, City of Heidelberg, GERMANY

*"District Development in the City of Heidelberg" \*\**

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**MARINOVA Ekaterina**, Association of Parents of Children with Cerebral Palsy, **DIMITROV Diyan**, Varna University of Economics, BULGARIA.  
“The Role of Municipality Social Councils in seven Western Bulgarian Local Authorities” \*\*

**MAURINA Jelena**, State Chancellery, **PRIEDE Mudite**, Latvian University of Agriculture LATVIA.  
“Implications of territorial reforms on local government in Latvia-The example of the Jelgava district”

**MICHELS Ank**, Universiteit Utrecht, THE NETHERLANDS.  
“Improving democratic governance – Citizen participation in urban policy-making”

**NOVAC Claudia**, Center for Rural Assistance, ROMANIA  
“Experiences from a Pilot Project on Local Development Agents in Rural Areas” \*\*

**PENELLA Guiseppe, DE MAGISTRIS Valeria**, ITALY  
“Participatory Strategy Planning in Italian Cities”

**SCHAAP Linze, RINGELING Arthur**, Erasmus University of Rotterdam, THE NETHERLANDS.  
“The Role of Mayors as Political Leaders in Improving Local Governance”

**TÕNNISSON Kristiina**, University of Tartu, **TÕNNISSON Rene**, Tartu Science Park, ESTONIA  
“Improving Local Socio-Economic Development through promoting innovation: Developing partnerships between Tartu City Government and Tartu Science Park”

**VAN DOOREN Wouter, DE PEUTER Bart**, KULeuven, BELGIUM  
“Monitoring local authorities as a tool to identify and tackle local governance deficits?” \*\*

**VOLKOVA Anna**, St. Petersburg State University, **VINOGRADOV Vladislav**, Municipal Council of Ust'-Ijora District of St.-Petersburg, RUSSIA.  
“Comparing the Urban Governance of St. Petersburg and Moscow” \*\*

**WILLEMSE Rolf**, Vrije Universiteit Amsterdam, THE NETHERLANDS  
“The influence of single-purpose agencies on decision-making of local authorities in the Netherlands”

## 8. ETHICS AND INTEGRITY OF GOVERNANCE/ETHIQUE ET INTEGRITE DE LA GOUVERNANCE

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**AHONEN Pertti**, University of Tampere, FINLAND.

*“Economic and Political Aspects of Ethics in Public Administration: perspectives from Finland in empirical and theoretical light”*

**BOVENS Mark**, Utrecht University, THE NETHERLANDS.

*“Public Accountability”.*

**DESMIDT Sebastian, HEENE Aimé**, University of Ghent, BELGIUM

*“Mission Statements: In Search for Ameliorated Performance Through Organisation-Employee Value Congruence”*

**DOIG Alan**, WILLIAMS Robert, UNITED KINGDOM.

*“Delivering Effective Ethics and Anti-Corruption Reform: The Lithuania Programme”\*\**

**HUBERTS W J C Leo**, Vrije Universiteit Amsterdam, **KOLTHOFF Emile W**, KPMG Ethics and Integrity Consulting, **van den HEUVEL Hans**, Vrije Universiteit Amsterdam, THE NETHERLANDS,

*“The Ethics of Government: What is Values Most”*

**KALCHHEIM Chaim**, Bar-Ilan University, ISRAEL.

*“Democratic Processes and their Negative Effect on Public Ethics”*

**KÄYHKÖ Esa**, Ministry of the Interior, FINLAND

*“Public Accountability: A Case Study of the Police.”*

**KOLTHOFF Emile**, KPMG Integrity and Investigation Services, **HUBERTS Leo**, **van den HEUVEL Hans**, Vrije Universiteit Amsterdam, THE NETHERLANDS.

*“The Ethics of New Public Management: Is Integrity at Stake?”*

**LASMANE Skaidrite**, University of Latvia, LATVIA

*“The Ambivalent Nature of Courage”.*

**LASTHUIZEN Karin**, Vrije Universiteit Amsterdam, THE NETHERLANDS.

*“Leadership and Integrity”.*

**LAWTON Alan**, Teesside Business School, UNITED KINGDOM

*“Developing and Implementing Codes of Ethics”.*

**LYNCH Thomas**, Louisiana State University **LYNCH Cynthia**, Southern University  
UNITED STATES.

*“Measuring Ethics at a Time of Dramatic Change”\*\**

**MAESSCHALCK Jeroen**, Catholic University of Leuven, BELGIUM

*“Ethics Management in the Public Sector: An Extension of the Compliance-Integrity continuum”.*

**MENZEL Donald**, Northern Illinois University, UNITED STATES.

*“State of the Art of Empirical Research on the Ethics and Integrity of Governance in the US”.*

**MOREIRA José Manuel, REGO Arménio, SARRICO Cláudia S.,** University of Aveiro,  
PORTUGAL.

*“Executives' perceptions on the Ethical Behaviour of Public Sector Organizations. Is there an antagonistic relationship?”.*

**ORLIC Ranko,** Faculty of Organizational Sciences, Belgrade, SERBIA

*“Main Areas of Administrative Ethics”.*

**PALIDAUSKAITE Jolanta,** Kaunas University of Technology, LITHUANIA

*“Codes of Conduct for Public Servants in Eastern and Central European Countries: Comparative Perspective”.*

**SALMINEN Ari, LAMMI Katri, RAUTIO Virpi,** University of Vaasa, FINLAND.

*“Good Governance as an Ethical Issue. The Case of Finland (Ethical Climate and Infrastructure in Finland) ”*

**SCHWARTZ Robert,** University of Haifa, ISRAEL

*“Breaches of Integrity and Accountability Institutions: Auditors, Anti-Corruption Agencies and Commissions of Inquiry”*

**VON MARAVIC Patrick,** Potsdam University, GERMANY.

*“How to Analyse Corruption in the Context of Public Management Reform?”*

# 1. EXPANDING THE SCOPE OF PUBLIC MANAGEMENT: THE ROLE OF VOLUNTARY ACTION AND SOCIAL ENTREPRISE IN EUROPE IN THE TWENTY-FIRST CENTURY/ETENDRE LA PORTEE DE LA GESTION PUBLIQUE : LE ROLE DE L'ACTION VOLONTAIRE ET DE L'ENTREPRISE SOCIALE DANS L'EUROPE DU VINGT-ET-UNIEME SIECLE

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**BRANDSEN Taco, VAN DE DONK Wim, PUTTERS Kim** , Tilburg University, THE NETHERLANDS.

*“Griffins or chameleons? Hybridity as permanent and inevitable characteristic of the third sector”*

**CAIRNS Ben, HARRIS Margaret, YOUNG Patricia** , Aston Business School, UNITED KINGDOM.

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**CLAVER Nuria**, University of Barcelona, SPAIN.

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*“Cooperation, trust, governance within non-profit organizations”.* \*\*

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*“The role of social entrepreneurs in delivering inclusion strategies. Exploring a voluntary sector youth work model.”*

**VIDAL Isabel**, University of Barcelona, SPAIN  
*“Social enterprise and social inclusion”* \*\*

## 2. GOVERNANCE: WHAT DO WE KNOW?/GOVERNANCE : QUE SAVONS-NOUS?

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**BACHE Ian, FLINDERS Matthew**, University of Sheffield, UNITED KINGDOM.

*“Perspectives on Multi-Level Governance”*

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*“Inspections, Penalties, and Oil Spills: Theory, Evidence and Policy”.*

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*“Remodelling the Transnational Political Realm : Partnering, Benchmarking Schemes and the Digitalization of Governance”*

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*“Is Hierarchical Governance History? An Analysis of Evidence from Empirical Research”*

**HUMBORG Christian**, University of Potsdam, GERMANY

*“The State as a Brand: Modes of Governance between Economic Absolutism and Sociological Relativism”*

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*“Decentralisation. A central concept in contemporary public management”.*

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*“eGovernance as an integrated framework to promote Governance”*

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*“Governance in health service organisations: Does clinical governance create an excellent governance framework for the delivery of high quality healthcare?”*

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*“Autonomy, contracting and competition: what is their effect on the performance of executive public organisations?”*

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